

Global healthcare

Giving your employees the cover they want, at a price your business can afford.

Introduction

Our healthcare plans are built to give your employees the cover they want, at a price that suits your business's budget.

As part of one of the leading insurance brands,¹ our customisable plans are built on the latest industry insights and customer feedback, equipping us with the knowledge to meet your unique needs. **The result? We offer SME plans that are:**



Great value healthcover

We offer a range of plans designed to offer flexible solutions to meet your client's needs.



1.9M+

medical treatment providers across the AXA Select network³ where we can often settle bills for treatment directly.

£19.78м

saved in 2023 by our award-winning fraud team,⁴ working behind the scenes to stamp out fraudulent claims.

If you'd like help to build your healthcare plan, contact your intermediary or AXA representative today.

For more information about how we price our plans, visit our <u>website</u>.

Simple, straightforward healthcover

Our plans are built to be simple. They are straightforward to set up, easy to explain and even easier to use by groups of up to 74 employees.

We save you time with shortened application forms, and our simple account set-up and switching process can help you get your business covered quickly.⁵

And once your plan is set up, we'll let your employees know how to access their <u>healthcare hub</u> – their online portal giving them information on how to make the most of the services available to them.

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Service in an instant

Simple

Our membership cards are digital, so employees can use their benefits from day one, with no waiting around.

Saves you time

We have shortened our application forms, giving you more time back to do everything else on your to-do list.

Online Healthcare Hub

Everything your employees need in one place, from finding a provider to submitting a claim.

Uniquely personal healthcover

Our plans are built to be personal. Customised to meet your unique needs from the initial quote to renewal. We're with you every step of the way with personalised support from our dedicated customer care team, rated:

Care, anywhere

Personal

All plans include <u>Virtual Care</u> from AXA, so employees can access the <u>Virtual Doctor</u>, <u>Mind Health</u> or <u>Second Medical</u> <u>Opinion</u> services at a time that suits them.⁷

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Here to help

Our dedicated customer care team are on hand every step of the way, from your quote to renewal.

The perfect fit

Our plans are personalised to meet the unique needs of your employees, with optional extras such as dental care.

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¹Interbrand placed the AXA Group #43 in their Top 100 Best Global Brands 2022 report; ²For new business, the average increase is less than 3% increase semi-annually on premiums for SME global health plans insured by AXA PPP healthcare Limited or AXA Insurance dac since April 2019. The premium charged could be influenced by factors such as location or age; ³More than 1,900,000 treatment providers in the AXA Select medical network, as of November 2023; ⁴£19.78m saved by our Fraud, Waste and Abuse team through Claims Risk activities in 2023; ⁵In most cases, we offer a two working-day onboarding where Medical History Disregarded (MHD) has been selected as the underwriting style of the group; ⁶Customers rated our service 4.74 out of 5 stars via the Customer Service Instant Customer Feedback tool between July 2022 - June 2023, based on 23,119 responses; ⁷Our Virtual Doctor, Second Medical Opinion and Mind Health services are provided by an independent third-party, Teladoc Health.

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