



Our dedicated intermediary team have made transferring your SME clients to one of our global health plans simple and speedy.

With less paperwork, less waiting, and more reassurance, there's never been a better time to talk to your SME clients about transferring their plan to AXA.



## Pass on the paperwork

We pre-fill enrolment forms for groups of five or more employees with Medical History Disregarded – giving you time back to focus on growing your SME portfolio.





## All aboard!

We'll send you an application form for you or the group secretary to complete.¹ Our team will aim to get clients onboarded within two working days² – so for your clients, there's no waiting around while we get the plan set up.

## **Cover confirmed**



Employees can use their new plan right away. We'll show them how to get started with a personalised welcome call and email confirming their cover. They'll also have access to their <u>healthcare hub</u>. Here they can explore the additional services of their plan, find a treatment provider or manage claims with their secure online account.

## **Benefits of transferring**



### **Baby on board**

For groups of 10 or more employees, we'll waive waiting periods on pregnancy claims for employees with existing pregnancy cover.



# Internationally recognised

Employees can usually keep their current treatment provider. And with the AXA Select network covering over 1.9 million treatment providers around the globe, we can often settle bills for treatment directly covered by their plan.



### Online, anytime

With the Healthcare Hub – their online portal – your employees have a secure account where everything they need is in one place, from finding a medical provider to submitting a claim.



### By your side

Our global healthcare specialists are here to provide expert support for you:

- Dedicated intermediary support team, supporting you from sale, to renewal – and beyond.
- Offering a collaborative approach to provide a range of employee health and wellbeing benefits.
- Access to products designed to suit global businesses.



#### **Better for business**

Whatever the group size, we're here to help. With cover options for groups of two employees or more, and the option of Medical History Disregarded cover for groups of five or more, we've got it sorted.

### Want to know more?



To discuss options or to get a quote for your client, email us or give us a call. If you're based within the European Economic Area, you can call us on +44 (0)1892 556025.<sup>4</sup> If you're based in the UK or the rest of the world, call us on +44 (0)1892 556796.<sup>5</sup> If you'd prefer, you can email us on intermediarysales@axa.com



Find out more about transferring your SME clients to a plan from AXA <u>on our website.</u>

<sup>1</sup>We will need a completed application form that is hand signed by the group secretary. We do not accept electronic signatures. We will also need customer details, such as email and home address, so we can get in touch with them.

 $^2\!$  Average of 81.2% of eligible claims submitted online between January 2023 and December 2023 were paid within two days.

<sup>3</sup>More than 1,900,000 treatment providers in the AXA Select medical network, as of November 2023.

<sup>4</sup>Lines are open 9am to 5pm (UK time), Monday to Friday.

<sup>5</sup>Lines are open 8am to 5pm (UK time), Monday to Friday.

Calls may be recorded for training, monitoring, and as a record of our conversation.

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We're able to offer simple, speedy switching across our global health plans.

The process we've outlined in this document is applicable to plans administered by AXA Global Healthcare (UK) Limited and AXA Global Healthcare (EU) Limited.