



Take your business further

WITH AXA – GLOBAL HEALTHCARE

Looking for international health insurance?

Whether it's to grow a small business, or to cover employees on international assignments, we're here to help.

How we do it:

Our services – what we offer

- A simple account set-up and switching process: within two days for MHD (Medical History Disregarded) policies.¹
- 24/7 support for employees, with claims, providers and more.
- An online hub to help employees use their healthcare policies.
- A score of 4.7/5 for our business-wide customer service.²
- A quick claims turnaround time, with 81.5% paid within two days.³
- Access to a global network of over 1.9 million providers, who we can pay claims to directly.⁴
- Sustainable pricing, with an average annual premium increase of just 4.6% over three years.⁵
- The expertise from 60 years' experience in the industry, with AXA.⁶

Our health insurance – what's available

- **Five cover levels to choose from** – to suit your company and your employees, with out-patient options available.
- **Virtual Doctor service** – you can book a medical consultation with a real doctor on the phone or by video chat.⁷ If necessary you can get referred through to our Mind Health service too.
- **Second Medical Opinion service** – Make sure you're comfortable with any diagnosis or treatment plan. Have a second opinion from experts, available over the phone.
- **Medical evacuation and repatriation cover** – across all our plans.
- **A wide range of cancer treatment covered** – with support from our dedicated case management team.
- **Cover for CT, MRI and PET scans** – as an in-patient or out-patient across all cover levels.
- **The option of MHD underwriting (Medical History Disregarded)** – for groups of 5+ employees.



Speak to your AXA representative or intermediary today for a quote and to set up cover

Watch this video

to find out more about who we are.

96%

of our customers choose to stay with us at renewal.⁸

¹ In most cases, we offer a two working-day onboarding where Medical History Disregarded (MHD) has been selected as the underwriting style of the group. ² Customers rated our service 4.73 out of 5 stars via the Customer Service Instant Customer Feedback tool between January - December 2022, based on 19,770 responses. ³ 81.5% of eligible claims submitted online between October 2021 and October 2022, were paid within two days. ⁴ Number of providers in the AXA Select medical provider network according to Global Network Management team, as of July 2022. ⁵ Based on the average annual premium increase across all global health plan cover levels at April 2018, 2019, 2020, 2021 and 2022. ⁶ AXA group of companies have been providing cross-border health insurance plans since 1963. ⁷ Service provided by Teladoc. Appointments are subject to availability. You do not need to pay or claim for a consultation but you will be charged for the cost of the initial phone call when using the call back service. You won't be charged if you request a call back using the app or online portal. Telephone appointments are available 24/7/365 and call-backs are typically within 24 hours. Telephone appointments in Greek are available 09:00 to 21:00 EET, 7 days a week. Video appointments in English, Spanish and Mandarin are available 08.00 to 00.00 UK time, Monday to Friday. Video appointments in German are available 08:00 to 20:00 CET, Monday to Friday. ⁸ Based on number of direct and broked groups covering 1-49 employees 1 January - 31 December 2022, insured by AXA PPP healthcare Limited and AXA Insurance dac.

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